



MADE FOR CLAIMS

One platform from draft to delivery

Claims Letters™ is an all-in-one platform for easily managing claims correspondence, ensuring efficiency, standardization, consistency, accuracy, and compliance.

THE OPPORTUNITY

01 Save money

We reduce letter-writing time from 30 to 10 minutes or less, delivering 67% time savings per letter. For 50 letters per business day, that means 4,167 hours saved annually, equivalent to \$312,500 in annual productivity savings at an average adjuster cost of \$75 per hour.

02 Improve quality

While we're saving you money, we're going to make your letters better. Our platform will guarantee 100% standardization and consistency across every letter, while built-in tools and oversight will scale higher degrees of accuracy and compliance.

03 Gain control

While we're saving you money and improving letter quality, you gain complete oversight and management capability over the full claims correspondence lifecycle, from letter content to approvals, delivery, and any history.

Company snapshot

Founded in 2022 and based in San Francisco, Claims Letters LLC provides an end-to-end claims correspondence platform for P&C Insurance organizations. We help claims departments simplify and streamline claims correspondence while strengthening letter quality and organizational control.

[Book a demo](#)

[See how the platform fits your team.](#)

Time savings metrics are based on real client feedback and testimonials. Annual savings assume 250 business days at \$75 per hour; actual results may vary.



PURPOSE-BUILT TOOLS

Make correspondence easier to manage

Equip your team to draft, check, and route letters within a consistent organizational framework.



Template Management

Guarantee every letter follows company standardization through our templating system. Easy to use and manage, built right into Microsoft Word.

[A consistent foundation for every letter.](#)



Automation & AI

Automate your letters instantly, from claim data to state-specific regulatory disclaimers. Create areas for adjusters or AI-assisted adjusters to contextualize.

[Less repetitive entry. Faster drafting.](#)



Policy Language

Our selector keeps correct policy forms ready for seamless, perfectly formatted insertion or adjustment. It applies pre-approved language by product type where applicable.

[Less copy-and-paste work and fewer formatting errors.](#)



Compliance Tools

Monitor regulatory letter status, automate state-specific disclaimers, enforce attachment rules and required spellchecks, and route selected letters or triggers to a dedicated QA group.

[Quality checks built into the writing process.](#)



Approval Cycles

Configure simple or multi-tier approval hierarchies. Approve, deny, or forward letters within a coordinated workflow.

[Organized reviews with less email clutter.](#)

Explore the full platform at claimsletters.com/product/overview



REAL FEEDBACK FROM CLAIMS TEAMS

Confidence built on client experience

In three years serving claims teams, we have 100% customer retention. We back our work with real customer feedback and happy to provide a referral when required.

LETTER QUALITY

"Not only has Claims Letters made our review process more efficient, but our letters are more accurate and consistent across the board."

Justin M.

VP of Claims
Bamboo Insurance

WORKFLOW CONTROL

"Not having to bounce letters back and forth via email and instead they are centrally located in my approval queue creates less chaos in my inbox."

Anna N.

Claims Manager
Eberl

OPERATIONAL VALUE

"It's the biggest efficiency and compliance gain that we've achieved in my almost 3 years here."

Josh M.

Claims Director
Orion180

A PRODUCT PARTNER

"One of our preferred things of you as a vendor is that you are always innovating. Always listening to what your clients and users are saying, and building that into your development process and roadmap."

Danielle M.

Business Analyst
NCJUA



GET STARTED WITH SUPPORT

A supported start

A clear path forward

Tailored onboarding helps Claims Letters™ fit your operations, whether you integrate with a core system or use the platform standalone.

FULLY ASSISTED ONBOARDING

Timing depends on client size and complexity.

1-3
MONTHS

01

Explore your fit

Discuss your correspondence needs, current workflows, and core system compatibility in a demo.

02

Configure your operations

Use onboarding guidance for administration, templates, workflow design, and special customizations.

03

Connect and get started

Choose a core system integration or standalone deployment, with support for either approach.

See the full platform in action

Bring your team's questions. Explore a more consistent way to manage claims correspondence.

hello@claimsletters.com

[Book a demo](#)